

After Hours Access Flow Chart

Is your resident looking unwell?

Are the symptoms unusual for this resident?

Is the patient deteriorating?
Have you had a look at the deteriorating resident clinical decision tool?

Do they have an Advance Care Plan?

Do you need to communicate to the family if you can manage the resident in place or do they need to be transferred to hospital?
Telephone prompts for talking to families

Is the resident's GP available?

If you need to speak to the GP, have you collected all the information you need -
ISBAR

If no GP available other after hours options include:

13 Sick
137425
homedoctor.com.au/locations/sydney

Home GP
8724 6300
www.sydmed.com.au

HealthDirect 1800 022
222 Fast Track to After
Hours GP Advice for
RACF RN and EN

Palliative Care After
Hours Helpline
1800 548 225

My Emergency Dr
1800 123 633
www.myemergencydr.com

Phone 000 to ask for Secondary Triage provided by My Emergency Dr

The patient needs to go to hospital
contact Ambulance transfer on 1300 233 500

Or if urgent call 000